**Gloria Hemphill**

**Milwaukee, WI**

[**mssgeegee2866@gmail.com**](mailto:mssgeegee2866@gmail.com)

**414-399-9530**

Talented. Strong background in all aspects of customer service and support. Accustomed to working in fast-paced environments with success in effectively handling difficult situations. Background experience in housekeeping, warehouse, and retail environments. Seeking a career with energetic and active environments.

WORK EXPERIENCE

**Warehouse Associate**

**General Pet Supply**

**Milwaukee, WI**

**May 2018 to October 2018**

Safety conscious and able to safely operate equipment trained and certified in (including forklifts, walk-riders, shrink-wrap machines and pallet jacks)

Excellent attention to detail to ensure accuracy Abide by all company policies and procedures Read, write and speak English.

Add, subtract, multiply and divide.

Work overtime on short notice; position requires working until the job is complete. Read and operate RF equipment.

responsibilities include, select, clean, pack and palletize pet food, per customer order.

**Associate**

**Site Staffing Temporary Agency**

**December 2017 to May 2018**

**Batteries Plus Warehouse**

Read requisitions and orders. Pull items to fill the order

Use electronic scanning device to maintain inventory records. Note errors and/or problems Understand product weights and types to maintain quality and avoid damage and spoilage of products

Pack and crate items in preparation for shipping and distribution Assist with inventory cycle counts

Mclean- Fogg Warehouse

Complete necessary documentation, including process checks, quality checks, and production reporting

Able to creative thinking to recognize and solve minor issues and refer complex problems to appropriate associates

Monitor scrap and remove as needed

Operate manufacturing equipment and use hand tools as required HellermannTyton warehouse

Respond promptly to any machine stoppages / alarms in order to minimize downtime and impact on production.

Prevent and rectify any problems i.e. bag sealer faults

Following training troubleshoot and rectify minor problems on the automated packaging equipment

Following training stop and re-start machines following any minor problems ensuring process is stable and parts produced are in line with the relevant quality standards

Adopting a work ethic of 'clean as you go' to ensure specified housekeeping standards are met Complete all documentation relevant to the position and ensure information recorded is correct Correctly label all finished product in accordance with departmental requirements to ensure traceability

Complete the daily check sheet and return to the Shift Manager or supervisor at the end of the shift.

To sort waste product into the correct tote boxes and ensure that it is visually checked by a manager or supervisor, before scrapping

**Overnight Stocker Walmart**

**Milwaukee, WI**

**May 2017 to December 2017**

Shipping and receiving, picking and packaging, placing products over correct upc, helping customers within a 5 foot radius, stocking products in backroom

**Merchandiser**

**SasRetailservices**

**May 2016 to May 2017**

deliver unbiased retail solutions that bring to life our partners' vision for their customers. Placing and removing shelves, reading planograms, UPC, working with fixtures, remodeling and rearranging areas around the store. Programs range from managed to dedicated, ensuring that your stores are getting everything they need to make your shoppers return again and again. Our industry-leading experience in developing these programs helps you focus on retail activities that will ultimately drive sales and grow your business.

**Cashier**

**Sam's Club**

**March 2015 to May 2016**

perform various customer service responsibilities, such as meeting and greeting customers and answering questions about products and services. Sam's Club cashier jobs also require workers to operate cashier registers. Ideal candidates for Sam's Club cashiering jobs exude friendly,

courteous, and motivated personalities. Employees in cashier jobs receive training for basic protocol and specific aspects of the job.

**Temporary Gate Attendant / security**

**MillerPark**

**April 2015 to September 2015**

Maintains safe and secure environment for customers and employees by patrolling and monitoring premises and personnel.

**ABM Janitorial**

**Housekeeper**

**April 2014 to December 2014**

fixtures and window sills. Spot cleaned carpets using industrial carpet cleaner. Stripped floors using electrical cleaning equipment. Operated incinerators and trash compactors to dispose of garbage. Stocked toilet tissue and paper towels, as well as other restroom supplies. Set up and cleaned banquet and conference rooms. Supplied guests with extra towels and toiletries when requested. Cleaned rooms to the satisfaction of all clients.

**EDUCATION**

High school diploma

Washington High School - Milwaukee, WI

SKILLS

Warehouse Associate, Order Puller, Picker Packer, Shipping Receiving, Shipping, Loading, Unloading, General Labor